### UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

	FORM 10-Q		
(Mark One)			
☑ QUARTERLY REPORT PURSUACT OF 1934	JANT TO SECTION 13 OR 1	5(d) OF THE SECURITIES EXCHANGE	Е
For the	e quarterly period ended Mar	ch 31, 2023	
☐ TRANSITION REPORT PURSU ACT OF 1934	JANT TO SECTION 13 OR 1	5(d) OF THE SECURITIES EXCHANGI	E
For	the transition period from	_ to	
	Commission file number: 001-	34785	
(Eyact Na	XWELL, Inc. me of Registrant as Specified	in its Charter)	
Delaware	me of registrant as specifica	20-4988129	
(State or other jurisdiction o incorporation or organization	(I.R.S. Employer Identification No.)		
<b>254 West 31<sup>st</sup> Street, 11th Floor, New</b> (Address of principal executive o		<b>10001</b> (Zip Code)	
(Registrant's Telep	phone Number, Including Area	Code): <b>(212) 750-9595</b>	
Securities re	egistered pursuant to Section	12(b) of the Act:	
Title of each class	Trading Symbol(s)	Name of each exchange on which registe	ered
Title of each class  Common Stock, par value \$0.01 per share	Trading Symbol(s)  XWEL	Name of each exchange on which register. The Nasdaq Stock Market LLC	ered
	XWEL rant: (1) has filed all reports recording 12 months (or for su	The Nasdaq Stock Market LLC quired to be filed by Section 13 or 15(d) och shorter period that the registrant was requ	f the
Common Stock, par value \$0.01 per share  Indicate by check mark whether the registr Securities Exchange Act of 1934 during the	XWEL  Tant: (1) has filed all reports recognized preceding 12 months (or for such that to such filing requirements for strant has submitted electronication S-T (§ 232.405 of this chapter)	The Nasdaq Stock Market LLC  quired to be filed by Section 13 or 15(d) or ch shorter period that the registrant was requ r the past 90 days. Yes ☒ No ☐  ally every Interactive Data File required to ter) during the preceding 12 months (or for	f the
Common Stock, par value \$0.01 per share  Indicate by check mark whether the registr Securities Exchange Act of 1934 during the to file such reports), and (2) has been subject Indicate by check mark whether the regist submitted pursuant to Rule 405 of Regulation	XWEL  Tant: (1) has filed all reports recording 12 months (or for such that the preceding 12 months (or for such that the preceding requirements for the submitted electronics on S-T (§ 232.405 of this chapted to submit such files). Yes a contact that the property of the	The Nasdaq Stock Market LLC  quired to be filed by Section 13 or 15(d) or ch shorter period that the registrant was required the past 90 days. Yes ☒ No ☐  ally every Interactive Data File required the property of the preceding 12 months (or for ☒ No ☐  To an accelerated filer, a non-accelerated filer of the property of the preceding 12 months (or for Interactive Property No ☐  To an accelerated filer, a non-accelerated filer, and accelerated filer.	f the uired to be such
Common Stock, par value \$0.01 per share  Indicate by check mark whether the registr Securities Exchange Act of 1934 during the to file such reports), and (2) has been subject Indicate by check mark whether the regist submitted pursuant to Rule 405 of Regulatishorter period that the registrant was required Indicate by check mark whether the regist smaller reporting company or an emerging is	XWEL  Tant: (1) has filed all reports recording 12 months (or for such that the preceding 12 months (or for such that the preceding requirements for the submitted electronics on S-T (§ 232.405 of this chapted to submit such files). Yes a contact that the property of the	The Nasdaq Stock Market LLC  quired to be filed by Section 13 or 15(d) or ch shorter period that the registrant was required the past 90 days. Yes ☒ No ☐  ally every Interactive Data File required the property of the preceding 12 months (or for ☒ No ☐  To an accelerated filer, a non-accelerated filer of the property of the preceding 12 months (or for Interactive Property No ☐  To an accelerated filer, a non-accelerated filer, and accelerated filer.	f the uired to be such
Common Stock, par value \$0.01 per share  Indicate by check mark whether the registr Securities Exchange Act of 1934 during the to file such reports), and (2) has been subject Indicate by check mark whether the regist submitted pursuant to Rule 405 of Regulatishorter period that the registrant was required Indicate by check mark whether the regist smaller reporting company or an emerging "smaller reporting company" and "emerging Large accelerated filer	XWEL  Tant: (1) has filed all reports recognized in the preceding 12 months (or for such that the preceding 12 months (or for such that the preceding requirements for the submitted electronical on S-T (§ 232.405 of this chapted to submit such files). Yes a crant is a large accelerated files growth company. See definition growth company in Rule 12b by check mark if the registran	The Nasdaq Stock Market LLC  quired to be filed by Section 13 or 15(d) or ch shorter period that the registrant was requer the past 90 days. Yes \( \sigma \) No \( \sigma \)  ally every Interactive Data File required the ter) during the preceding 12 months (or for \( \sigma \) No \( \sigma \)  are, an accelerated filer, a non-accelerated filer of the Exchange Act:  Accelerated filer \( \sigma \)  Smaller reporting company \( \sigma \)  Emerging growth company \( \sigma \)  thas elected not to use the extended trans	f the uired to be such
Common Stock, par value \$0.01 per share  Indicate by check mark whether the registr Securities Exchange Act of 1934 during the to file such reports), and (2) has been subject Indicate by check mark whether the regist submitted pursuant to Rule 405 of Regulatishorter period that the registrant was required Indicate by check mark whether the regist smaller reporting company or an emerging "smaller reporting company" and "emerging Large accelerated filer □  Non-accelerated filer □  If an emerging growth company, indicated period for complying with any new or rev	XWEL  Tant: (1) has filed all reports recording 12 months (or for such that the submitted electronical contents on S-T (§ 232.405 of this chapted to submit such files). Yes a content is a large accelerated files growth company. See definition growth company in Rule 12b by check mark if the registrantised financial accounting stances.	The Nasdaq Stock Market LLC  quired to be filed by Section 13 or 15(d) or ch shorter period that the registrant was required the past 90 days. Yes No Cally every Interactive Data File required the during the preceding 12 months (or for No Cally No Cally No Cally an accelerated filer, a non-accelerated filer accelerated filer. "accelerated filer accelerated filer Cally Smaller reporting company Cally Emerging growth company Cally thas elected not to use the extended trans dards provided pursuant to Section 13(a) or	f the uired or be such ler, a liler, a

#### XWELL, Inc. and Subsidiaries

#### **Table of Contents**

		Page
PART I. F	INANCIAL INFORMATION	3
Item 1.	Condensed Consolidated Financial Statements (Unaudited)	3
Item 2.	Management's Discussion and Analysis of Financial Condition and Results of Operations	24
Item 3.	Quantitative and Qualitative Disclosures About Market Risk	28
Item 4.	Controls and Procedures	28
PART II.	OTHER INFORMATION	30
Item 1.	<u>Legal Proceedings</u>	30
Item 1A.	Risk Factors	30
Item 2.	<u>Unregistered Sales of Equity Securities and Use of Proceeds</u>	30
Item 3.	<u>Defaults Upon Senior Securities</u>	30
Item 4.	Mine Safety Disclosures	30
Item 5.	Other Information	30
Item 6.	Exhibits	30

#### PART I - FINANCIAL INFORMATION

#### Item 1. Condensed Consolidated Financial Statements (Unaudited)

### XWELL, Inc. and Subsidiaries CONDENSED CONSOLIDATED BALANCE SHEETS (Unaudited)

(In thousands, except share and per share data)

		Iarch 31, 2023	Dec	ember 31, 2022
Current assets				
Cash and cash equivalents	\$	9,869	\$	19,038
Marketable Securities		25,241		23,153
Accounts receivable		2,015		2,858
Inventory		995		1,161
Other current assets		1,773		1,122
Total current assets		39,893		47,332
Restricted cash		751		751
Property and equipment, net		4,326		3,666
Intangible assets, net		3,629		4,008
Operating lease right of use assets, net		7,759		8,276
Goodwill		4,024		4,024
Other assets		2,213		2,369
Total assets	\$	62,595	\$	70,426
Current liabilities				
Accounts payable	\$	2,318	\$	2,312
Accrued expenses and other current liabilities		4,014		5,719
Current portion of operating lease liabilities		2,376		2,586
Deferred revenue		345		339
Total current liabilities		9,053		10,956
Long-term liabilities				
Operating lease liabilities		10,951		11,521
Total liabilities		20,004		22,477
Commitments and contingencies (see Note 11)				
Equity				
Common Stock, \$0.01 par value per share, 150,000,000 shares authorized; 83,352,580 and 83,232,262 shares		022		022
issued and outstanding as of March 31, 2023 and December 31, 2022, respectively		833		832
Additional paid-in capital		468,306		467,740
Accumulated deficit		(433,621)		(428,112)
Accumulated other comprehensive loss		(664)		(534)
Total equity attributable to XWELL, Inc.		34,854		39,926
Noncontrolling interests		7,737		8,023
Total equity	_	42,591	_	47,949
Total liabilities and equity	\$	62,595	\$	70,426

## XWELL, Inc. and Subsidiaries CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS AND COMPREHENSIVE LOSS (Unaudited)

(In thousands, except share and per share data)

	-			March 31,
		2023		2022
Revenue, net				
Patient services revenue	\$	131	\$	19,389
Services		5,772		3,777
Products		596		345
HyperPointe Services		561		523
Other		3		14
Total revenue, net		7,063		24,048
Cost of sales				
Labor		4,378		5,462
Occupancy		1,213		1,068
Products and other operating costs		950		8,517
Total cost of sales		6,541		15,047
Gross Profit		522		9,001
Depreciation and amortization		587		1,264
Loss on disposal of assets		132		-
General and administrative		6,091		10,188
Total operating expenses		6,810		11,452
Operating loss	<del></del>	(6,288)		(2,451)
Interest income, net		393		7
Foreign exchange gain (loss)		85		(2)
Other non-operating expense, net		(19)		(316)
Loss before income taxes		(5,829)		(2,762)
Income tax expense		-		-
Net loss	-	(5,829)		(2,762)
Net loss (income) attributable to noncontrolling interests		320		(1,521)
Net loss attributable to XWELL, Inc.	\$	(5,509)	\$	(4,283)
Net loss	\$	(5,829)	\$	(2,762)
Other comprehensive loss from operations	Ψ	(130)	Ψ	(41)
Comprehensive loss income	\$	(5,959)	\$	(2,803)
Loss per share	<u> </u>	(5,555)	Ψ	(2,505)
Basic and diluted loss per share	\$	(0.07)	\$	(0.04)
-	Ψ	(0.07)	Ψ	(0.04)
Weighted-average number of shares outstanding during the period		83,345,896		101,601,913
Basic			_	
Diluted		83,345,896	_	101,601,913

### XWELL, Inc. and Subsidiaries CONDENSED CONSOLIDATED STATEMENTS OF CHANGES IN STOCKHOLDERS' EQUITY (Unaudited) (In thousands, except share and per share data)

	Common stock Shares Amount		in capital de		ccumulated deficit	Accumulated other comprehensive loss		Total Company equity		Non- controlling interests		Total equity	
December 31, 2022	83,232,262	\$	832	\$ 467,740	\$	(428,112)	\$	(534)	\$	39,926	\$	8,023	\$ 47,949
Issuance of restricted stock units	120,318		1	(1)		_				_		_	_
Value of Shares Withheld to fund													
payroll taxes	_		_	(22)		_				(22)		_	(22)
Stock-based compensation	_		_	589				_		589		23	612
Net loss for the period	_		_	_		(5,509)		_		(5,509)		(320)	(5,829)
Foreign currency translation								(130)		(130)		11	(119)
March 31, 2023	83,352,580	\$	833	\$ 468,306	\$	(433,621)	\$	(664)	\$	34,854	\$	7,737	\$ 42,591

# XWELL, Inc. (Formerly known as XpresSpa Group, Inc.) and Subsidiaries CONDENSED CONSOLIDATED STATEMENTS OF CHANGES IN STOCKHOLDERS' EQUITY (Unaudited)

(In thousands, except share and per share data)

				Additional			Ac	cumulated other		Total	N	on-	
	Commo	n stoc	:k	paid-	Ac	cumulated	con	prehensive	C	ompany		rolling	Total
	Shares	Aı	mount	in capital		deficit		loss		equity	inte	erests	equity
December 31, 2021	101,269,349	\$	1,013	\$ 487,306	\$	(395,275)	\$	(312)	\$	92,732	\$	7,203	\$ 99,935
Issuance of Common Stock for													
acquisition	552,487		5	901		_		_		906			906
Vesting of restricted stock units	391,820		4	(4)		_		_		_		_	_
Value of Shares Withheld to fund													
payroll taxes	_		_	(73)		_		_		(73)		_	(73)
Stock-based compensation	_		_	1,543		_		_		1,543		_	1,543
Net loss for the period	_		_	_		(4,283)		_		(4,283)		1,521	(2,762)
Repurchase and retirement of													
common stock	(7,142,446)		(71)	(11,024)		_		_		(11,095)		_	(11,095)
Foreign currency translation	_			_		_		(41)		(41)			(41)
Distributions to noncontrolling													
interests	_		_	_		_		_		_		(824)	(824)
Contributions from noncontrolling													
interests												200	 200
March 31, 2022	95,071,210	\$	951	\$ 478,649	\$	(399,558)	\$	(353)	\$	79,689	\$	8,100	\$ 87,789

# XWELL, Inc. and Subsidiaries CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS (Unaudited) (In thousands)

	Th	nded	ided March 31,			
		2023		2022		
Cash flows from operating activities						
Net loss	\$	(5,829)	\$	(2,762)		
Adjustments to reconcile net loss to net cash used in operating activities:						
Depreciation and amortization		587		1,264		
Gain on marketable securities		(206)		_		
Amortization of operating lease right of use asset		416		398		
Stock-based compensation		612		1,543		
(Gain) loss on equity investment		(25)		273		
Changes in assets and liabilities:						
Decrease (increase) in inventory		166		(759)		
Decrease (increase) in accounts receivable		843		(906)		
(Increase) decrease in other assets, current and non-current		(469)		82		
Increase in deferred revenue		6		192		
Decrease in other liabilities, current and non-current		(2,482)		(1,612)		
Increase in accounts payable		516		513		
Net cash used in operating activities		(5,865)		(1,774)		
Cash flows from investing activities						
Acquisition of property and equipment		(1,404)		(1,659)		
Investment in marketable securities		(1,882)				
Acquisition of HyperPointe net of cash assumed				(4,853)		
Acquisition of intangibles		(4)		(267)		
Net cash used in investing activities		(3,290)		(6,779)		
Cash flows from financing activities						
Repurchase of Common Stock		_		(11,095)		
Contributions from noncontrolling interests		_		200		
Payments for shares withheld on vesting		(22)		(73)		
Repayment of Paycheck Protection Program				(2,151)		
Distributions to noncontrolling interests		_		(824)		
Net cash used in financing activities		(22)		(13,943)		
Effect of exchange rate changes on cash, cash equivalents and restricted cash		8		(20)		
Decrease in cash, cash equivalents and restricted cash		(9,169)		(22,516)		
Cash, cash equivalents, and restricted cash at beginning of the period		19,789		106,257		
Cash, cash equivalents, and restricted cash at end of the period	\$	10,620	\$	83,741		
. 1	Ψ	10,020	Ψ	05,741		
Cash paid for Interest	\$		¢	7		
	Э	_	\$ \$	/		
Income taxes			Ф	_		
Non-cash investing and financing transactions  Capital expenditures included in Accounts payable, accrued expenses and other current liabilities	¢	20	¢	705		
Issuance of Common Stock on acquisition of gcg Connect, LLC, d/b/a HyperPointe	\$ \$	38	\$ \$	765 906		
issuance of Common Stock on acquisition of gcg Connect, LLC, 0/0/a HyperPointe	Э	_	Ф	906		

### XWELL, Inc. and Subsidiaries NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (Unaudited)

(In thousands, except for share and per share data)

#### Note 1. Business, Basis of Presentation and Liquidity

#### Overview

On October 25, 2022, the Company changed its name to XWELL, Inc. ("XWELL" or the "Company") from XpresSpa Group, Inc. The Company's common stock, par value \$0.01 per share, which had previously been listed under the trading symbol "XSPA" on the Nasdaq Capital Market, now trades under the trading symbol "XWEL" since the opening of the trading market on October 25, 2022. The Company filed an amended and restated certificate of incorporation with the Delaware Secretary of State on October 24, 2022 (the "Amended and Restated Certificate") reflecting the name change. Rebranding to XWELL aligned the Company's corporate strategy to build a pure-play health and wellness services company, in both the airport and off airport marketplaces.

XWELL is a global travel health and wellness services holding company. XWELL currently has four reportable operating segments:  $XpresSpa^{\$}$ ,  $XpresTest^{\$}$ ,  $Treat^{\$}$ , and HyperPointe which was acquired in January 2022.

#### **XpresSpa**

XWELL's subsidiary, XpresSpa Holdings, LLC ("XpresSpa") has been a global airport retailer of spa services through its XpresSpa spa locations, offering travelers premium spa services, including massage, nail and skin care, as well as spa and travel products.

As of March 31, 2023, there were 25 operating XpresSpa domestic locations. During 2022, the Company sold one location in Austin-Bergstrom International Airport to its franchisee which now operates both locations at this airport. As the Company continues to monitor fluctuating airport volumes, the Company will also continue to review operating hours to optimize revenue opportunity.

The Company also had 10 international locations operating as of March 31, 2023, including two XpresSpa locations in Dubai International Airport in the United Arab Emirates, three XpresSpa locations in Schiphol Amsterdam Airport in the Netherlands and five XpresSpa locations in Istanbul Airport in Turkey.

#### **XpresTest**

The Company in partnership with certain COVID-19 testing partners, successfully launched its XpresCheck Wellness Centers through its XpresTest, Inc. subsidiary ("XpresTest"), offering testing services, also in airports. During 2022, as countries continued to relax their testing requirements resulting in rapid decline of testing volumes at Company's XpresCheck locations, the Company closed all but one XpresCheck Wellness Center. Therefore, as of March 31, 2023, there was only one operating XpresCheck location operating in one airport.

XpresTest began conducting biosurveillance monitoring with the Centers for Disease Control and Prevention (CDC) in collaboration with Concentric by Ginkgo in 2021 and on January 31, 2022, the Company announced the extension of the initial program, bringing the total contract to \$5,534. As of August 2022, the program was renewed in partnership with Ginkgo BioWorks for a new two-year contract term which represents approximately \$7,331 in revenue (for the first year) for the XpresTest segment. Funding for the second year is anticipated but has not been confirmed at this time.

#### Treat

The Treat segment, which is operating through XWELL's subsidiary Treat, Inc. ("Treat") is a travel health and wellness brand that provides access to health and wellness services for travelers at on-site centers (currently located in JFK International Airport and in Salt Lake City International Airport).

In 2022, the Company's Treat brand opened new locations in Phoenix Sky Harbor International Airport (pre-security) and Salt Lake City International Airport. With respect to these locations in Phoenix and Salt Lake City, agreements had already been executed with the aiports and the decision was made to convert these locations to Treat.

By the third quarter of 2022, it became clear that the Treat business was underperforming and as a result, the Company began to retool the offerings within the Treat locations by providing additional retail as part of our retail strategy expansion as well as lay the foundation to bring more spa-like services into the Treat location in an attempt to unify our core offering.

By the fourth quarter of 2022, the decision was made to close the pre-security Treat location at Phoenix Sky Harbor Airport. As of March 31, 2023, the Treat brand operates two locations (JFK International Airport and Salt Lake City International Airport). These remaining Treat locations offer a full retail product offering and a suite of wellness and spa services.

#### **HyperPointe**

The Company's HyperPointe segment, which the Company acquired in January 2022, provides a broad range of service and support options for our customers, including technical support services and advanced services.

#### Basis of Presentation and Principles of Consolidation

The unaudited interim condensed consolidated financial statements have been prepared in accordance with accounting principles generally accepted in the United States of America ("GAAP") for interim financial information and the instructions to Article 8-03 of Regulation S-X, and should be read in conjunction with the Company's Annual Report on Form 10-K for the year ended December 31, 2022, as amended. The condensed consolidated balance sheet as of December 31, 2022 was derived from the audited annual financial statements but does not include all information required by GAAP for annual financial statements. The financial statements include the accounts of the Company, all entities that are wholly owned by the Company, and all entities in which the Company has a controlling financial interest as well as variable interest entities in which we are the primary beneficiaries. All adjustments that, in the opinion of management, are necessary for a fair presentation for the periods presented have been reflected by the Company. Such adjustments are of a normal, recurring nature. The results of operations for the three months ended March 31, 2023 are not necessarily indicative of the results that may be expected for the entire fiscal year or for any other interim period. All significant intercompany balances and transactions have been eliminated in consolidation.

#### **Liquidity and Financial Condition**

As of March 31, 2023, the Company had cash and cash equivalents, excluding restricted cash, of \$9,869, \$25,241 in marketable securities, and total current assets of \$39,893. Our total current liabilities balance, which includes accounts payable, deferred revenue, accrued expenses, and operating lease liabilities was approximately \$9,053 as of March 31, 2023 and \$10,956 as of December 31, 2022. The working capital surplus was \$30,840 as of March 31, 2023, compared to a working capital surplus of \$36,376 as of December 31, 2022.

The Company has significantly reduced operating and overhead expenses since the second half of 2022, while it continues to focus on returning to overall profitability.

The Company has taken actions to improve its overall cash position and access to liquidity through equity offerings and debt retirements, by exploring valuable strategic partnerships, right sizing its corporate structure and streamlining its operations.

#### **Note 2. Significant Accounting and Reporting Policies**

#### (a) Revenue Recognition Policy

#### **XpresSpa**

The Company recognizes revenue from the sale of XpresSpa products and services when the services are rendered at XpresSpa stores and from the sale of products at the time products are purchased at the Company's stores or online usually by credit card, net of discounts and applicable sales taxes. Accordingly, the Company recognizes revenue for the Company's single performance obligation related to both in-store and online sales at the point at which the service has been performed or the control of the merchandise has passed to the customer. Revenues from the XpresSpa retail and e-commerce businesses are recorded at the time goods are shipped.

The Company has also entered into collaborative agreements with marketing partners whereby it sells certain of its partners' products in its XpresSpa spas. The Company acts as an agent for revenue recognition purposes and therefore records revenue net of the revenue share payable to the partners. Upon receipt of the non-recurring, non-refundable initial collaboration fee, management records a deferred revenue liability and recognizes revenue on a straight-line basis over the life of the collaboration agreement.

#### **XpresTest**

During the third quarter of 2022, XpresTest, in partnership with Ginkgo Bioworks in continuation of their support to the CDC's traveler-based SARS-CoV-2 genomic surveillance program were awarded a new contract. The partnership is expected to support public health and biosecurity services totaling approximately \$16,000, with an overall potential to exceed \$61,000 based on CDC program options and public health priorities. As COVID-19 sub-variants and other biological threats continue to emerge, the partners plan to expand the program footprint and incorporate innovative modalities and offerings, such as monitoring of wastewater from aircraft lavatories. The current contract with Ginkgo Bioworks related to the above partnership contains fixed pricing for which we are entitled to \$6,761 for the sample collection (passenger and aircraft wastewater) and \$570 for the traveler enrollment initiatives, which represents the amount of consideration that we are entitled. The Company recognizes revenue over time for both sample collection performance obligations, using the input method based on time elapsed to measure progress towards satisfying each of the performance obligations. The Company recognizes revenue ratably (straight line basis) over the term of the contract (one year). We will recognize revenue over time for the traveler enrollment initiative performance obligation based on the amount for which we have the right to invoice. The Company recorded \$1,670 in revenue during the first quarter ended March 31, 2023 related to sample collection performance obligations because the Company's efforts towards satisfying each of the performance obligations are expended evenly throughout the period of performance.

#### Treat

The Company recognizes revenue from the sale of Treat products and services when the services are rendered at Treat Centers and from the sale of products at the time products are purchased at the Treat Centers or online usually by credit card, net of discounts and applicable sales taxes. Accordingly, the Company recognizes revenue for the Company's single performance obligation related to both in-centers and online sales at the point at which the service has been performed or the control of the merchandise has passed to the customer. Revenues from the Treat retail and e-commerce businesses are recorded at the time goods are shipped. Also, under the terms of Treat's contracts professional limited liability companies (PLLCs), whereby the PLLCs as their performance obligations provide travel-related diagnostic testing for virus, cold, flu and other illnesses as well as hydration therapy, IV drips, and vitamin injections. The Company determined that these PLLCs are variable interest entities due to its equity holder having insufficient capital at risk, and the Company having a variable interest in the PLLCs. As a result of this determination, the total revenue of the PLLCs is designated as revenue for the Company. This revenue is recognized at the point in time at which the service is performed by the PLLCs.

#### HyperPointe

Our HyperPointe segment which we acquired in January 2022, provides broad range of service and support options for our customers, including technical support services and advanced services. Technical support services represent the majority of these offerings which are distinct performance obligations that are satisfied over time with revenue recognized ratably over the contract term. Advanced services are distinct performance obligations that are satisfied over time with revenue recognized as services are delivered. Revenue billed in advance are treated as deferred revenue which was \$310 and \$322 as of March 31, 2023 and December 31, 2022, respectively. HyperPointe had unbilled receivables of \$295 and \$0 as of March 31, 2023 and December 31, 2022, respectively, included in other current assets.

The Company excludes all sales taxes assessed to our customers from revenue. Sales taxes assessed on revenues are included in accrued expenses and other current liabilities on the Company's condensed consolidated balance sheets until remitted to state agencies.

#### (b) Business Combinations

The Company applies the provisions of Financial Accounting Standards Board ("FASB") Accounting Standards Codification ("ASC") Topic 805, Business Combinations ("ASC 805") in the accounting for acquisitions of businesses. ASC 805 requires the Company to use the acquisition method of accounting by recognizing the identifiable tangible and intangible assets acquired and liabilities assumed, and any non-controlling interest in the acquired business, measured at their acquisition date fair values. Goodwill as of the acquisition date is measured as the excess of consideration transferred over the aforementioned amounts.

While the company uses its best estimates and assumptions to accurately apply preliminary values to assets acquired and liabilities assumed at the acquisition date, these estimates are inherently uncertain and subject to refinement. As a result, during the measurement period, which may be up to one year from the acquisition date, the Company may record adjustments to the assets acquired and liabilities assumed with the corresponding offset to goodwill. Upon the conclusion of the measurement period or final determination of the values of the assets acquired or liabilities assumed, whichever comes first, any subsequent adjustments are recorded in the consolidated statements of operations.

Accounting for business combinations requires management to make significant estimates and assumptions, especially at the acquisition date, including estimates for intangible assets. Although the Company believes the assumptions and estimates that have been made are reasonable and appropriate, they are based in part on historical experience and information obtained from the acquired companies and are inherently uncertain. Critical estimates in valuing certain of the intangible assets the Company has acquired include future expected cash flows, and discount rates.

#### (c) Goodwill

The Company accounts for goodwill under FASB ASC 350-30, Intangibles-Goodwill and Other. Goodwill represents the cost of a business acquisition in excess of the fair value of the net assets acquired. Goodwill is not amortized and is reviewed for impairment annually, or more frequently if facts and circumstances indicate that it is more likely than not that the fair value of a reporting unit is less than its carrying amount, including goodwill. If it is more likely than not that the fair value of a reporting unit is less than its carrying amount, the company performs a quantitative test to identify and measure the amount of goodwill impairment loss. The Company compares the fair value of the reporting unit with its carrying amount. If the carrying amount exceeds fair value, goodwill of the reporting unit is considered impaired, and that excess is recognized as a goodwill impairment loss.

#### (d) Reclassification

Certain balances in the condensed consolidated financial statements for the quarter ended March 31, 2022 have been reclassified to conform to the presentation in the condensed consolidated financial statements for the quarter ended March 31, 2023, primarily the separate classification and presentation of accounts payable, gross profits, and foreign exchange gain (loss). Such reclassifications did not have a material impact on the unaudited condensed consolidated financial statements.

#### Recently adopted accounting pronouncements

In June 2016, the FASB issued Accounting Standards Update ("ASU") 2016-13, Financial Instruments-Credit Losses (Topic 326): Measurement of Credit Losses on Financial Instruments ("ASU 2016-13"). ASU 2016-13's main goal is to improve financial reporting by requiring earlier recognition of credit losses on financing receivables and other financial assets in scope. The guidance is effective for annual periods beginning after December 15, 2022, including interim periods within those fiscal years. On implementation in 2023, the ASU did not have material impact on the Company's financial statements.

In October 2021, the FASB issued ASU 2021-08, Business Combinations (Topic 805): Accounting for Contract Assets and Contract Liabilities from Contracts with Customers ("ASU 2021-08"). ASU 2021-08 requires contract assets and contract liabilities acquired in a business acquisition to be recognized and measured in accordance with ASC Topic 606, Revenues from Contracts with Customers, which the Company generally expects will result in the recognition and measurement of contract assets and contract liabilities in a manner that is consistent with the acquiree. For the Company, the amendments are effective for fiscal years beginning after December 15, 2022, including interim periods within those fiscal years. The Company implemented the ASU 2021-08 in 2023. Although, the materiality of the application of ASU 2021-08 depends on the recognition and measurement of acquired assets and liabilities associated with future acquisitions, as the Company did not have any acquisition during the first quarter of 2023, the adoption of ASU 2021-08 did not have material impact on the Company's financial statements.

#### **Note 3. Potentially Dilutive Securities**

The table below presents the computation of basic and diluted net loss per share of Common Stock:

		Three months ended March 31,			
		2023		2022	
Basic numerator:					
Net loss attributable to XWELL, Inc.	\$	(5,509)	\$	(4,283)	
Net loss attributable to common shareholders	\$	(5,509)	\$	(4,283)	
Basic and diluted denominator:			-		
Basic and diluted weighted average shares outstanding		83,345,896		101,601,913	
Basic and diluted loss per share	\$	(0.07)	\$	(0.04)	
Net loss per share data presented above excludes from the calculation of diluted net (loss) income, the following potentially dilutive securities, having an anti-dilutive impact, in case of net loss					
Both vested and unvested options to purchase an equal number of shares of Common					
Stock		7,694,370		4,062,699	
Unvested RSUs to issue an equal number of shares of Common Stock		326,388		367,189	
Warrants to purchase an equal number of shares of Common Stock		4,000		29,460,560	
Total number of potentially dilutive securities excluded from the calculation of					
earnings/(loss) per share attributable to common shareholders	_	8,024,758	_	33,890,448	

Note 4. Cash, Cash Equivalents, and Restricted Cash

	March	ı 31, 2023	Decen	nber 31, 2022
Cash denominated in United States dollars	\$	7,405	\$	16,344
Cash denominated in currency other than United States dollars		2,335		2,562
Restricted cash		751		751
Credit and debit card receivables		129		132
Total cash, cash equivalents and restricted cash	\$	10,620	\$	19,789

The Company places its cash and temporary cash investments with credit quality institutions. At times, such cash denominated in United States dollars may be in excess of the Federal Deposit Insurance Corporation ("FDIC") insurance limit. At March 31, 2023 and December 31, 2022, deposits in excess of FDIC limits were \$7,286 and \$16,069, respectively. As of March 31, 2023 and December 31, 2022, the Company held cash balances in overseas accounts, totaling \$2,335 and \$2,562 respectively, which are not insured by the FDIC. If the Company were to distribute the amounts held overseas, the Company would need to follow an approval and distribution process as defined in its operating and partnership agreements, which may delay and/or reduce the availability of that cash to the Company.

#### **Note 5. Intangible Assets**

The following table provides information regarding the Company's intangible assets subject to amortization, which consist of the following:

		March 31, 2023						December 31, 2022					
	-	Gross				Net	(	Gross				Net	
	Carrying Accumulated (		Ca	arrying	Ca	arrying	Accumulated			Carrying			
	Α	mount	An	nortization	Amount		Α	mount	Amortization		Amount		
Trade names	\$	302	\$	(30)	\$	272	\$	302	\$	(24)	\$	278	
Customer relationships		1,510		(602)		908		1,510		(542)		968	
Software		4,199		(1,785)		2,414		4,485		(1,761)		2,724	
Licenses		54		(19)		35		55		(17)		38	
Total intangible assets	\$	6,065	\$	(2,436)	\$	3,629	\$	6,352	\$	(2,344)	\$	4,008	

The Company's trade name relates to the value of the HyperPointe trade name, software relates to certain capitalized third-party costs related to a new website and a point-of-sale system; and licenses relates to certain capitalized costs of foreign acquisition.

The Company's intangible assets are amortized over their expected useful lives, which is six years for trade names and five and three years for software, whereas the intangibles obtained as a result of the HyperPointe acquisition have an estimated life of 5 to 12 years. The Company recorded amortization expense of \$382 and \$393 during the three months ended March 31, 2023 and 2022, respectively.

Estimated amortization expense for the Company's intangible assets at March 31, 2023 is as follows:

Calendar Years ending December 31,	A	mount
Remaining 2023	\$	1,124
2024		1,462
2025		411
2026		317
2027		77
Thereafter		238
Total	\$	3,629

#### **Table of Contents**

#### Note 6. Leases

The Company leases spa and clinic locations at various domestic and international airports. Additionally, the Company leases its corporate office in New York City. Certain leases entered into by the Company are accounted for in accordance with *ASC 842- Leases* ("ASC 842"). The Company determines if an arrangement is a lease at inception and if it qualifies under ASC 842. The Company's lease arrangements generally contain fixed payments throughout the term of the lease and most also contain a variable component to determine the lease obligation where a certain percentage of sales is used to calculate the lease payments. The Company enters into leases that expire, are amended and extended, or are extended on a month-to-month basis. Leases are not included in the calculation of the total lease liability and the right of use asset when they are month-to-month.

All qualifying leases held by the Company are classified as operating leases. Operating lease right of use assets represent the Company's right to use an underlying asset for the lease term and operating lease liabilities represent its obligation to make lease payments arising from the lease. Operating lease assets and liabilities are recognized at commencement date based on the present value of lease payments over the lease term. The Company records its operating lease right of use assets and operating lease liabilities based on required guaranteed payments under each lease agreement. The Company uses its incremental borrowing rate, which approximates the rate at which the Company can borrow funds on a secured basis, using the information available at commencement date of the lease in determining the present value of the guaranteed lease payments. The interest rate implicit in the lease is generally not determinable in transactions where a company is the lessee.

The Company reviews all of its existing lease agreements on a quarterly basis to determine whether there were any modifications to existing lease agreements and to assess if any leases should be accounted for pursuant to the guidance in ASC 842. The Company recalculates the right of use asset and lease liability based on the modified lease terms and adjusts both balances accordingly.

Supplemental cash flow information related to leases for the three months ended March 31, 2023 and 2022 were as follows:

	Thi	ree months e	nded	March 31,
		2023		2022
Cash paid for amounts included in the measurement of lease liabilities:				
Operating cash flows from operating leases	\$	(973)	\$	(1,010)
Leased assets obtained in exchange for new and modified operating lease liabilities	\$	_	\$	305

As of March 31, 2023, operating leases contain the following future minimum commitments:

Calendar Years ending December 31,	Amount		
Remaining 2023	\$	2,533	
2024		3,092	
2025		2,690	
2026		1,631	
2027		1,508	
2028		1,129	
Thereafter		3,328	
Total future lease payments		15,911	
Less: interest expense at incremental borrowing rate		(2,584)	
Net present value of lease liabilities	\$	13,327	

Other assumptions and pertinent information related to the Company's accounting for operating leases are:

Weighted average remaining lease term:	5.99 years
Weighted average discount rate used to determine present value of operating lease	
liability:	7.56 %

Cash paid for minimum annual rental obligations was \$662 and \$271 for the three months ended March 31, 2023 and 2022, respectively.

Variable lease payments calculated monthly as a percentage of product and services revenue were \$345 and \$364 for the three months ended March 31, 2023 and 2022, respectively.

#### Note 7. Variable Interest Entities

Through its XpresCheck Wellness and Treat Centers the Company provides services pursuant to contracts with PLLCs which, in turn contracts with physicians and other medical professional providers to render COVID-19 and other medical diagnostic testing services to airline employees, contractors, concessionaire employees, TSA officers and U.S. Customs and Border Protection agents, and the traveling public. The PLLCs collectively represent the Company's affiliated medical group. The PLLCs were designed and structured to comply with the relevant laws and regulations governing professional medical practice, which generally prohibits the practice of medicine by lay persons or entities. All of the issued and outstanding equity interests of the PLLCs are owned by a licensed medical professional nominated by the Company (the "Nominee Shareholder"). Upon formation of the PLLCs, and initial issuance of equity interests, the Nominee Shareholder contributes a nominal amount of capital in exchange for their interest in the PLLC. The Company then executes with each PLLC a MSA, which provide for various administrative services, management services and day-to-day activities of the practice to be rendered by the Company through its XpresCheck Wellness Centers.

The Company also has exclusive responsibility for the provision of all non-medical services including contracting with customers who access the PLLCs for a medical visit, handling all financial transactions and day-to-day operations of each PLLC, overseeing the establishment of COVID-19 and other medical diagnostic testing services policies, and making recommendations to the PLLC in establishing the guidelines for the employment and compensation of the physicians and other employees of the PLLCs. Until June 30, 2021, MSA Fees were commensurate with the expected level of activity required to be billed by XpresCheck Wellness Centers. Therefore, these PLLCs were assessed not to be variable interest entities prior to July 1, 2021.

Effective, July 1, 2021, contractual arrangements between the Company, the Company's affiliated medical group and nominated shareholder were modified in a manner that changes the characteristics or adequacy of the nominee shareholder's equity investment at risk and residual returns. Therefore, due to reassessment triggered by the development on July 1, 2021, the Company determined that the PLLCs are now variable interest entities. Notwithstanding their legal

form of ownership of equity interests in the PLLC, the primary beneficiary of the affiliated medical group is the Company as it meets both of the following criteria: (i) has the power to make decisions that most significantly affect the economic performance of the affiliated medical group; and (ii) has the obligation to absorb losses or the right to receive benefits that in either case could potentially be significant to the affiliated medical group. The Company consolidated the PLLCs under the VIE model since the Company has the power to direct activities that most significantly impact the PLLCs' economic performance and the right to receive benefits or the obligation to absorb losses that could potentially be significant to the PLLCs.

The aggregate carrying value of total assets included on the condensed consolidated balance sheets for the PLLCs after elimination of intercompany transactions was \$147, included in *cash and cash equivalents* as of March 31, 2023. The aggregate carrying value of total assets and total liabilities included on the condensed balance sheets for the PLLCs after elimination of intercompany transactions were \$275, included in *cash and cash equivalents*, and \$146, included in *accrued expenses and other current liabilities*, respectively, as of December 31, 2022. The total revenue included on the condensed consolidated statements of operations and comprehensive loss for the PLLCs after elimination of intercompany transactions was \$131 and \$19,389, for the three months ended March 31, 2023 and 2022, respectively.

#### Note 8. Stockholders' Equity and Warrants

During the three months ended March 31, 2022, the Company continued to execute on its share repurchase program, repurchasing 7,142,446 shares at an average cost of \$1.55 per share, for a total of \$11,095. The Company did not repurchase any shares during the three months ended March 31, 2023.

On August 16, 2022, the Inflation Reduction Act of 2022 (the "IR Act") was signed into federal law. The IR Act provides for, among other things, a new U.S. federal 1% excise tax on certain repurchases of stock by publicly traded U.S. domestic corporations and certain U.S. domestic subsidiaries of publicly traded foreign corporations occurring on or after January 1, 2023. The excise tax is imposed on the repurchasing corporation itself, not its shareholders from which shares are repurchased. The amount of the excise tax is generally 1% of the fair market value of the shares repurchased at the time of the repurchase. However, for purposes of calculating the excise tax, repurchasing corporations are permitted to net the fair market value of certain new stock issuances against the fair market value of stock repurchases during the same taxable year. In addition, certain exceptions apply to the excise tax. Exceptions may apply, for example, if the repurchases are less than \$1,000 or issued to employees. The U.S. Department of the Treasury (the "Treasury") has been given authority to provide regulations and other guidance to carry out and prevent the abuse or avoidance of the excise tax.

#### Warrants

The following table represents the activity related to the Company's warrants during the three months ended March 31, 2023:

		Weighted average	Exercise
	No. of Warrants	exercise price	price range
December 31, 2022	1,172,088	\$ 2.00	\$1.7 - 2.125
Granted	_	_	
Exercised	_	_	
Expired	(1,168,088)	2.01	\$1.7 - 2.125
March 31, 2023	4,000	\$ 2.125	\$ 2.125

#### **Table of Contents**

#### Stock-based Compensation

The Company has a stock-based compensation plan available to grant stock options and RSUs to the Company's directors, employees and consultants.

In September 2020, the Board of Directors approved the 2020 Equity Incentive Plan (the "2020 Plan"), a new stock-based compensation plan available to grant stock options, restricted stock and Restricted Stock Units ("RSU's") aggregating to 5,000,000 shares of Common Stock, to the Company's directors, employees and consultants. Shareholder approval of the 2020 Plan was subsequently obtained on October 28, 2020. On October 4, 2022, shareholders approved the amendment to the 2020 Plan to increase the number of shares authorized for issuance under the 2020 Plan by 7,500,000 shares of Common Stock to an aggregate of 12,500,000 shares. Under the 2020 Plan, a maximum of 4,388,329 shares of Common Stock remained available for issuance as of March 31, 2023.

In September 2020, XpresTest created a stock-based compensation plan available to grant stock options, restricted stock and RSU's to the XpresTest's directors, employees and consultants. Under the XpresTest 2020 Equity Incentive Plan (the "XpresTest Plan"), a maximum of 200 shares of XpresTest common stock may be awarded, which would represent 20% of the total number of shares of common stock of XpresTest as of March 31, 2023. Certain named executive officers, consultants, and directors of the Company are eligible to participate in the XpresTest Plan. The XpresTest Plan RSAs vest upon satisfaction of certain service and performance-based conditions. The fair value of the XpresTest Plan RSAs is determined based on the weighted average of (i) Fair Value of XpresTest under the Indirect Valuation Method developing assumptions for XWELL's Net Market Cap and XWELL's standalone Fair Value, and (ii) Direct Valuation Method developing assumptions for XpresTest Representative Forecasted Revenue for 2021 and Peer companies Revenue's Multiple. As of March 31, 2023, there is \$167 of unrecognized stock-based compensation related to the XpresTest Plan.

The fair value of stock options is estimated as of the date of grant using the Black-Scholes-Merton ("Black-Scholes") option-pricing model. The Company uses the simplified method to estimate the expected term of options due to insufficient history and high turnover in the past.

The following variables were used as inputs in the model:

Share price of the Company's Common Stock on the grant date:	\$ 0.36 - 0.41
Exercise price:	\$ 0.36 - 0.41
Expected volatility:	119.41-121.04 %
Expected dividend yield:	0 %
Annual average risk-free rate:	3.65 - 3.96 %
Expected term:	6.32 - 6.41 years

The following tables summarize information about stock options and RSU activity during the three months ended March 31, 2023:

	RSUs			Xpres	Tes	t RSAs	Stock options			
	Weighted average No. of grant date RSUs fair value		average grant date		Weighted average grant date fair value		No. of options	a ez	eighted verage xercise price	Exercise price range
Outstanding as of December										
31, 2022	281,250	\$	0.65	5.00	\$	47,570	4,830,029	\$	2.00	\$0.65 - 2,460
Granted	138,888		0.36	_		_	2,886,388	\$	0.40	0.36 - 0.41
Exercised/Vested	(93,750)		0.65	_		_	_			
Forfeited	_			_		_	(16,914)	\$	1.43	\$ 1.43
Expired	_		_	_		_	(5,133)	\$	50.93	\$1.53 - 1,908
Outstanding as of March 31, 2023	326,388	\$	0.53	5.00	\$	47,570	7,694,370	\$	1.37	\$0.36 - 2,460
Exercisable as of March 31, 2023							3,285,125	\$	1.93	\$ 0.40- 2,460

Total stock-based compensation for the three-month periods ended March 31, 2023 and 2022 is \$612 and \$1,543, respectively. The Company had \$2,992 and \$2,506 of unrecognized stock-based compensation related to the XWELL Stock Options, as of March 31, 2023 and December 31, 2022, respectively.

#### Note 9. Accrued expenses and other current liabilities

As of March 31, 2023 and December 31, 2022, the Company's accrued expenses and other current liabilities were comprised of the following:

	March	31, 2023	Decei	mber 31, 2022
Litigation accrual	\$	449	\$	963
Accrued compensation		990		2,008
Tax-related liabilities		547		573
Common area maintenance accruals		217		160
Accounts payable accruals		662		754
Gift certificates		496		496
Credit card processing fees		34		33
Other miscellaneous accruals		619		732
Total accrued expenses and other current liabilities	\$	4,014	\$	5,719

#### Note 10. Income Taxes

The Company's provision for income taxes consists of federal, state, local, and foreign taxes in amounts necessary to align the Company's year-to-date provision for income taxes with the effective tax rate that the Company expects to achieve for the full year. The income tax provision for the three-month period ended March 31, 2023 reflects a de minimis estimated global annual effective tax rate.

As of March 31, 2023, deferred tax assets generated from the Company's activities in the United States were offset by a valuation allowance because realization depends on generating future taxable income, which, in the Company's estimation, is not more likely than not to be generated before such net operating loss carryforwards expire. Net operating losses generated for tax years beginning after December 31, 2017 do not expire. The Company expects its effective tax rate for its current fiscal year to be significantly lower than the statutory rate as a result of a full valuation allowance; therefore, any loss before income taxes does not generate a corresponding income tax benefit.

The Company had de minimis income tax expense for each of the three-month period ended March 31, 2023 and 2022. This was attributable primarily to operating results in conjunction with a full valuation allowance. The final annual tax rate cannot be determined until the end of the fiscal year; therefore, the actual tax rate could differ from current estimates. The Company does not expect to record any additional material provisions for unrecognized tax benefits in the next year.

#### **Note 11. Commitments and Contingencies**

Certain of the Company's outstanding legal matters include speculative claims for substantial or indeterminate amounts of damages. The Company regularly evaluates developments in its legal matters that could affect the amount of any potential liability and makes adjustments as appropriate. Significant judgment is required to determine both the likelihood of there being any potential liability and the estimated amount of a loss related to the Company's legal matters.

With respect to the Company's outstanding legal matters, based on its current knowledge, the Company's management believes that the amount or range of a potential loss will not, either individually or in the aggregate, have a material adverse effect on its business, consolidated financial position, results of operations or cash flows. However, the outcome of such legal matters is inherently unpredictable and subject to significant uncertainties. The Company evaluated the outstanding legal matters and assessed the probability and likelihood of the occurrence of liability. Based on management's estimates, the Company has recorded accruals of \$449 and \$963 as of March 31, 2023 and December 31, 2022, respectively, which is included in *Accounts payable, accrued expenses and other current liabilities* in the condensed consolidated balance sheets.

The Company expenses legal fees in the period in which they are incurred.

Kyle Collins v. Spa Products Import & Distribution Co., LLC et al

This is a combined class action and California Private Attorney's General Act ("PAGA") action. Plaintiff seeks to recover wages, penalties and PAGA penalties for claims for (1) failure to provide meal periods, (2) failure to provide rest breaks, (3) failure to pay overtime, (4) inaccurate wage statements, (5) waiting time penalties, and (6) PAGA penalties of \$0.1 per employee per pay period per violation. There are approximately 240 current and former employees in the litigation class. The parties agreed to mediation on May 26, 2020, however, due to COVID-19, the parties subsequently stayed all proceedings. The mediation session occurred on March 18, 2021, and the parties reached a settlement which was approved on September 20, 2022 for the amount of \$517 and additional payroll taxes of \$4. Funding of the settlement amount occurred on January 26, 2023.

OTG Management PHL B v. XpresSpa Philadelphia Terminal B et al.

On May 9, 2022, a lawsuit was filed in the Philadelphia Court of Common Pleas by OTG Management at Philadelphia International Airport, claiming that XWELL improperly backed out of its sublease for space at Terminal B and now owes between \$864 and \$2,250 in accelerated rent for the 12-year contract. They claim that by refusing to complete the project, failing to commence and maintain operations, refusing to pay rent and improperly purporting to terminate the lease (among other acts and omissions), XWELL breached the lease. OTG Management has agreed to extend XWELL's time to respond to the Complaint to July 4, 2023.

In addition to those matters specifically set forth herein, the Company and its subsidiaries are involved in various other claims and legal actions that arise in the ordinary course of business. The Company does not believe that the ultimate resolution of these actions will have a material adverse effect on the Company's financial position, results of operations, liquidity, or capital resources. However, a significant increase in the number of these claims, or one or more successful claims under which the Company incurs greater liabilities than the Company currently anticipates, could materially adversely affect the Company's business, financial condition, results of operations and cash flows.

In the event that an action is brought against the Company or one of its subsidiaries, the Company will investigate the allegation and vigorously defend itself.

#### **Table of Contents**

#### Leases

XWELL is contingently liable to a surety company under certain general indemnity agreements required by various airports relating to its lease agreements. XWELL agrees to indemnify the surety for any payments made on contracts of suretyship, guaranty, or indemnity. The Company believes that all contingent liabilities will be satisfied by its performance under the specified lease agreements.

#### **Note 12. Segment Information**

The Company analyzes the results of the Company's business through its four reportable segments: XpresSpa, XpresTest, Treat and HyperPointe. The XpresSpa segment provides travelers premium spa services, including massage, nail and skin care, as well as spa and travel products. The XpresTest segment provides diagnostic COVID-19 tests at XpresCheck™ Wellness Centers in airports, to airport employees and to the traveling public. The Treat segment provides access to integrated care which can seamlessly fit into a post-pandemic world and is designed to deliver on-demand access to integrated healthcare through technology and personalized services, positioned for a traveler to access health care, records and real-time information all in one place, as well as book appointments in the Company's on-site wellness centers as they reopen. HyperPointe, which the Company acquired in January 2022, provides a broad range of service and support options for our customers, including technical support services and advanced services. The chief operating decision maker evaluates the operating results and performance of the Company's segments through operating income. Expenses that can be specifically identified with a segment have been included as deductions in determining operating income. Any remaining expenses and other charges are included in Corporate and Other.

		For the three months ended March 31,					
		2023		2022			
Revenue							
XpresSpa	\$	4,499	\$	2,643			
XpresTest		1,799		20,596			
Treat		204		286			
HyperPointe		561		523			
Total revenue	\$	7,063	\$	24,048			
		2023		2022			
Operating loss							
XpresSpa	\$	(3,132)	\$	(4,455)			
XpresTest	Ψ	(25)	Ψ	6,205			
Treat		(444)		(1,296)			
HyperPointe		(256)		(277)			
Corporate and other		(2,431)		(2,628)			
Total operating loss	\$	(6,288)	\$	(2,451)			
Total operating loss	<u>Ψ</u>	(0,200)	Ψ	(2,401)			
Depreciation & amortization		2023		2022			
XpresSpa	\$	423	\$	343			
XpresTest	J.	423	Ф	529			
Treat		65		325			
HyperPointe		86		62			
		13		5			
Corporate and other	\$	587	\$	1,264			
Total depreciation & amortization	<u>a</u>	30/	<b>D</b>	1,204			
		For the thre	o mon	the andad			
			ee months ended arch 31,				
		2023	ich 31				
C2-1		2023		2022			
Capital expenditures	¢	024	ď	40			
XpresSpa	\$	834	\$	49			
XpresTest		17		563			
Treat		33		2,032			
HyperPointe		11					
Corporate and other	ф.	7	Φ.	21			
Total capital expenditures	<u>\$</u>	902	\$	2,665			
	Ma	arch 31, 2023	Dec	ember 31, 2022			
Long-lived Assets	1710						
XpresSpa	\$	12,082	\$	11,851			
XpresTest	Ψ	124	Ψ	11,031			
Treat		2,264		2,314			
HyperPointe		4,082		4,108			
Corporate and other		393		409			
Total long-lived Assets	\$	18,945	\$	18,794			
Total long-lived Assets	<b>3</b>	10,343	Ψ	10,734			

	Mar	ch 31, 2023	December 31, 2022	
Assets				
XpresSpa	\$	21,076	\$	21,135
XpresTest		2,281		4,285
Treat		3,228		3,186
HyperPointe		6,593		6,913
Corporate and other		29,417		34,907
Total assets	\$	62,595	\$	70,426

#### Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

This Quarterly Report on Form 10-Q contains "forward-looking statements" that involve risks and uncertainties, as well as assumptions that, if they never materialize or prove incorrect, could cause our results to differ materially from those expressed or implied by such forward-looking statements. The statements contained herein that are not purely historical are forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended. Forward-looking statements are often identified by the use of words such as, but not limited to, "anticipates," "believes," "can," "continues," "could," "estimates," "expects," "intends," "may," "will be," "plans," "projects," "seeks," "should," "targets," "will," "would," and similar expressions or variations intended to identify forward-looking statements. These statements are based on the beliefs and assumptions of our management based on information currently available to management. Such forward-looking statements are subject to risks, uncertainties and other important factors that could cause actual results and the timing of certain events to differ materially from future results expressed or implied by such forward-looking statements. Factors that could cause or contribute to such differences include, but are not limited to, those identified below, and those discussed in the section titled "Risk Factors" included in our Annual Report on Form 10-K for the year ended December 31, 2022 filed on April 17, 2023, as amended on May 1, 2023 (the "2022 Annual Report") and this Quarterly Report on Form 10-Q and any future reports we file with the Securities and Exchange Commission ("SEC"). The forward-looking statements set forth herein speak only as of the date of this report. Except as required by law, we undertake no obligation to update any forward-looking statements to reflect events or circumstances after the date of such statements.

All references in this Quarterly Report on Form 10-Q to "we," "us" and "our" refer to XWELL, Inc., a Delaware corporation, and its consolidated subsidiaries.

#### **Overview**

On October 25, 2022, we changed our name to XWELL, Inc. ("XWELL" or the "Company") from XpresSpa Group, Inc. Our common stock, par value \$0.01 per share, which had previously been listed under the trading symbol "XSPA" on the Nasdaq Capital Market, now trades under the trading symbol "XWEL" since the opening of the trading market on October 25, 2022. Rebranding to XWELL, Inc. aligned our corporate strategy to build a pure-play health and wellness services company, both in the airport and off-airport marketplaces.

XWELL's subsidiary, XpresSpa Holdings, LLC ("XpresSpa") has been a global airport retailer of spa services through its XpresSpa spa locations, offering travelers premium spa services, including massage, nail and skin care, as well as spa and travel products.

Following the temporary closure of all global XpresSpa locations due to the categorization by local jurisdictions of the spa locations as "non-essential services" during the COVID-19 pandemic, XpresSpa reopened 25 domestic locations as of March 31, 2023. During 2022, we sold one location in Austin-Bergstrom International Airport to its franchisee which now operates both locations at this airport. As we continue to monitor fluctuating airport volumes, we will also continue to review operating hours to optimize revenue opportunity.

We also have 10 international locations operating, including 2 XpresSpa locations in Dubai International Airport in the United Arab Emirates, three XpresSpa locations in Schiphol Amsterdam Airport in the Netherlands and five XpresSpa locations in Istanbul Airport in Turkey.

Following the temporary closure of all global XpresSpa locations noted above, in partnership with certain COVID-19 testing partners, we successfully launched our XpresCheck® segment through XWELL's subsidiary XpresTest, Inc. ("XpresCheck" or "XpresTest"). The XpresCheck Wellness Centers offered COVID-19 and other medical diagnostic testing services to the traveling public, as well as airline, airport and concessionaire employees, and TSA and U.S. Customs and Border Protection agents during the pandemic.

At one point, XpresCheck had 15 locations open in 12 airports across the United States. Following the relaxation of testing requirements by the US and other countries in 2022, XpresCheck locations began to close. As of March 31, 2023, there is only one operating XpresCheck location operating in one airport.

XpresTest began conducting biosurveillance monitoring with the Centers for Disease Control and Prevention (CDC) in collaboration with Concentric by Ginkgo in 2021 and on January 31, 2022, we announced the extension of our initial program, bringing the total contract to \$5,534. Approximately \$4,166 and \$1,368 were recognized in 2022 and 2021, respectively. As of August 2022, the program was renewed in partnership with Ginkgo BioWorks. A new two-year contract was initiated which represents approximately \$7,331 in revenue (for the first year) for the XpresTest segment. Funding for the second year is anticipated but has not been confirmed at this time.

The Treat segment, which is operating through XWELL's subsidiary Treat, Inc. ("Treat") is a travel, health and wellness brand that provides access to health and wellness services for travelers at on-site centers (currently located in JFK International Airport and in Salt Lake City International Airport), transforming the way we provide care to our customers through a suite of health and wellness services supported by an integrated digital platform and a relevant retail offering to the traveling public.

In 2022, our Treat brand opened new locations in Phoenix Sky Harbor International Airport (pre-security) and Salt Lake City International Airport. With respect to these locations in Phoenix and Salt Lake City, agreements had already been executed with the aiports and the decision was made to convert these locations to Treat.

By the third quarter of 2022, it became clear that the Treat business was underperforming and as a result, we began to retool the offerings within the Treat locations by providing additional retail as part of our retail strategy expansion as well as lay the foundation to bring more spa-like services into the Treat location in an attempt to unify our core offering.

By the fourth quarter of 2022, the decision was made to close the pre-security Treat location at Phoenix Sky Harbor Airport. As of March 31, 2023, the Treat brand operates 2 locations (JFK International Airport and Salt Lake City International Airport). These remaining Treat locations offer a full retail product offering and a suite of wellness and spa services. Our teams provide travel-related diagnostic testing for virus, cold, flu and other illnesses as well as hydration therapy, IV drips, and vitamin injections. Travelers can purchase time blocks to use our wellness rooms to engage in interactive services like self-guided yoga, meditation and low impact weight exercises or to relax and unplug from the hectic pace of the airport and renew themselves before or after their trip.

Treat offers a website (www.treat.com) and mobile app to complement the offering with relevant health and wellness content designed to help people on the go with information that could impact their travel. The platform provides travelers access to a comprehensive online marketplace of services including global illness tracker tools such as the COVID-19 Requirements Map and a scheduler to arrange for direct care at one of our on-site locations.

XWELL's subsidiary, gcg Connect, LLC, operating as the HyperPointe segment, which was acquired in January 2022, provides direct to business marketing support across a number of health and health-related channels. From the creation of marketing campaigns for the pharmaceutical industry, to learning management systems to website and health related content creation, HyperPointe is a complementary service provider to XWELL's health-focused brands as well as providing the majority of services to the external community, providing a broad range of service and support options for our customers, including technical support services and advanced services.

Although we recognize four segments of business, our strategy for the future, is to create and leverage a fully integrated set of products and services that are both profitable and scalable across our portfolio of brands. Additionally, we are expanding our retail strategy, not only adding more products for sale but aligning those products more efficiently to our service offerings. This product strategy includes, for example, adding muscle relaxation patches to a neck or back massage to continue treatment after the delivery of the service.

We also plan to build our capability for delivering health and wellness services outside the airport. We believe operating outside of the airport complements our offering and represents the fastest way to scale the XWELL family of brands. We will be looking to further expand internationally. With international travel slowly returning to pre-pandemic levels, we continue to be opportunistic in our approach, by taking advantage of the current market to growth. We believe a strategy for international expansion further advances our ability to expand our other brands including biosurveillance outside of the US.

These strategic imperatives will be accomplished through development of an infrastructure specifically focused on enabling scalable and efficient growth.

#### **Results of Operations**

#### Revenue

We recognize revenue from the sale of XpresSpa, XpresTest and Treat services when they are rendered at our stores and from the sale of products at the time goods are purchased at our stores or online (usually by credit card), net of discounts and applicable sales taxes.

We have entered into managed services agreements with professional medical services companies that provide healthcare services to patients in our XpresCheck Wellness Centers and Treat locations. The medical services companies pay XpresTest a monthly management fee to operate in the XpresCheck Wellness Centers.

#### Cost of sales

Cost of sales for our XpresSpa and Treat segments consists of store-level costs. Store-level costs include all costs that are directly attributable to the store operations, primarily payroll and related benefit costs for store personnel, occupancy costs and cost of products sold. Cost of sales of our XpresTest segment include costs related to the XpresCheck business, and consists of expenses directly attributable to the clinic operations under the terms of the MSAs, primarily payroll and related benefit costs for personnel, occupancy costs and cost of supplies used to administer the diagnostic COVID-19 tests.

#### General and administrative

General and administrative expenses include management and administrative personnel, overhead and occupancy costs, insurance and various professional fees, as well as stock-based compensation for directors, management and administrative personnel.

Three-month period ended March 31, 2023 compared to the three-month period ended March 31, 2022

#### Revenue

	Three months ended March 31,					
	 2023 2022			Inc/(Dec)		
Total revenue	\$ 7,063	\$	24,048	\$ (16,985)		

The decrease in revenue of \$16,985, or 71%, was primarily due to the reduction in patient service revenue triggered by the rapid decline of the XpresTest segment as countries continued to relax their testing requirements and we experienced decreased testing volumes at our now closed XpresCheck locations.

#### Cost of sales

		Three months ended March 31,						
	_	2023 2022			22 Inc/(Dec)			
Cost of sales	\$	6,541	\$	15,047	\$	(8,506)		

The decrease in cost of sales of \$8,506 or 57%, is commensurate with the decrease in revenues offset by the reopening of certain XpresSpa locations that were temporarily closed during Q1 2022. We had 35 open spa locations as of March 31, 2023, and 22 open Spa locations as of March 31, 2022. The largest component in the cost of sales are costs of testing kits and labor costs at the location-level. Cost of sales also includes rent and related occupancy costs, which can primarily

#### **Table of Contents**

include rent based on percentage of sales, as well as other product costs directly associated with the procurement of retail inventory, and other operating costs.

#### **Depreciation and amortization**

	7	Three months ended March 31,						
	2	2023	2022			Inc/(Dec)		
Depreciation and amortization	\$	587	\$	1,264	\$	(677)		

The decrease in depreciation and amortization of approximately 54% was primarily due to the write-off of the stores that were permanently closed since March 31, 2022. Fewer locations resulted in lower amortization of leasehold improvements. Depreciation and amortization expense also decreased as a result of the impairments and disposals of fixed assets during the year ended December 31, 2022.

#### Loss on disposal of assets

	-	Three months ended March 31,						
	2	2023 202		022	Inc/(I			
Loss on disposal of assets	\$	132	\$		\$	132		

Loss on disposal of assets pertains to demolition costs of closed XpresCheck locations.

#### General and administrative

	Three months ended March 31,				h 31,	
		2023		2022	Iı	ıc/(Dec)
General and administrative	\$	6,091	\$	10,188	\$	(4,097)

The decrease of approximately 40% was primarily due to right-sizing our existing business and optimizing our cost structure as well as reduction of functional costs associated with the operations of now closed XpresCheck Wellness Centers. We have significantly reduced operating and overhead expenses since the second half of 2022, while we continue to focus on returning to overall profitability.

#### Other non-operating income (expense), net

	Three months ended March 31,			31,		
	20	023		2022	Inc	(Dec)
Other non-operating income (expense), net	\$	66	\$	(318)	\$	384

The following is a summary of the transactions included in other non-operating income (expense), net for the three months ended March 31, 2023 and 2022:

	Th	Three months ended March 31,			
		2023		2022	
Gain (loss) on equity investments	\$	25	\$	(273)	
Foreign exchange gain (loss)		85		(2)	
Bank fees and financing charges		(44)		(43)	
Total	\$	66	\$	(318)	

#### Interest income, net

	Three months ended March 31,			31,	
	 2023	2	2022	Inc	/(Dec)
Interest income, net	\$ 393	\$	7	\$	386

Interest income increased by \$386 as a result of increased interest rates and elimination of interest expense since the beginning of May 2022.

#### **Liquidity and Capital Resources**

As of March 31, 2023, we had approximately \$9,869 of cash and cash equivalents (excluding restricted cash), \$25,241 in marketable securities, and total current assets of \$39,893. Our total current liabilities balance, which includes accounts payable, deferred revenue, accrued expenses, and operating lease liabilities was approximately \$9,053 as of March 31, 2023 and \$10,956 as of December 31, 2022. The working capital surplus was \$30,840 as of March 31, 2023, compared to a working capital surplus of \$36,376 as of December 31, 2022.

Our primary liquidity and capital requirements are for the maintenance of our current XpresSpa and Treat locations and brand, as well as the expansion outside the airports. During the three months ended March 31, 2023 and March 31, 2022, we used \$5,865 and \$1,774 in operations, respectively.

On August 31, 2021, the Company's board of directors initially authorized a stock repurchase program that permitted the purchase and repurchase of up to 15 million shares of our common stock through September 15, 2022. In May 2022, the Board increased the share repurchase program by an additional 10 million shares and extended its effectiveness through September 15, 2023. Under this stock repurchase program, management has discretion in determining the conditions under which shares may be purchased from time to time. The program does not require us to repurchase any specific number of shares, and may be modified, suspended or terminated at any time without prior notice.

During 2022, the Company continued to execute on its share repurchase program, repurchasing and retiring 19,526,706 shares at an average cost of \$1.22 per share, for a total of \$23,789. The Company did not repurchase any shares during the three months ended March 31, 2023. As of March 31, 2023, the Company was permitted to repurchase approximately 0.8 million additional shares under this program.

#### **Critical Accounting Estimates**

These condensed consolidated financial statements should be read in conjunction with the audited consolidated financial statements included in our Annual Report on Form 10-K for the year ended December 31, 2022, as amended, filed with the SEC which includes a description of our critical accounting estimates that involve subjective and complex judgments that could potentially affect reported results. There have been no material changes to our critical accounting estimates as to the methodologies or assumptions we apply under them. We continue to monitor such methodologies and assumptions.

#### Item 3. Quantitative and Qualitative Disclosures About Market Risk.

Not required as we are a smaller reporting company.

#### Item 4. Controls and Procedures.

**Evaluation of Disclosure Controls and Procedures** 

We maintain disclosure controls and procedures (as defined in Rule 13a-15(e) promulgated under the Exchange Act) that are designed to ensure that information required to be disclosed in Exchange Act reports is recorded, processed, summarized and reported within the time periods specified in the SEC's rules and forms, and that such information is accumulated and communicated to our management, including our Chief Executive Officer and Chief Financial Officer (Principal Financial and Accounting Officer), as appropriate, to allow timely decisions regarding required disclosure.

#### **Table of Contents**

As of March 31, 2023, we carried out an evaluation, under the supervision and with the participation of our management, including our Chief Executive Officer and Interim Chief Financial Officer, of the effectiveness of the design and operation of our disclosure controls and procedures.

This type of evaluation is performed on a quarterly basis so that conclusions of management, including our Chief Executive Officer and the Interim Chief Financial Officer, concerning the effectiveness of the disclosure controls can be reported in our periodic reports on Form 10-Q and Form 10-K. The overall goals of these evaluation activities are to monitor our disclosure controls and to modify them as necessary. We intend to maintain the disclosure controls as dynamic systems that we adjust as circumstances merit. Based on the foregoing, our Chief Executive Officer and the Interim Chief Financial Officer concluded that our disclosure controls and procedures were not effective as of March 31, 2023.

#### Remediation Plan for Material Weakness in Internal Control over Financial Reporting

Management is committed to the remediation of the Company's material weaknesses, as well as the continued improvement of the Company's internal control over financial reporting. Management has implemented, and continues to implement, the actions described below to remediate the underlying causes of the control deficiencies that gave rise to the material weaknesses. Until the remediation efforts described below, including any additional measures management identifies as necessary, are completed, the material weaknesses described above will continue to exist. We cannot provide any assurance that the below remediation efforts will be successful or that our internal control over financial reporting will be effective as a result of these efforts. Management has commenced the following actions and will continue to assess additional opportunities for remediation on an ongoing basis:

- 1) The Company has turned on the multi-currency features related to its cloud based accounting systems.
- 2) The Company has engaged outside service providers to assist with the valuation, accounting, and recording of key reporting areas such as leases, revenue recognition and stock compensation expense.
- 3) The Company has contracted an independent consulting firm to assist with the preparation of the Financial Statements and U.S. GAAP accounting research.
- 4) The Company has engaged outside service providers to review the applicable complementary user entity controls described in the service organizations' reports for their potential impact on the Company's financial reporting.
- 5) On May 4, 2023, the Company announced that it has hired a new permanent Chief Financial Officer, who will have a start date effective June 12, 2023.

#### Changes in Internal Control over Financial Reporting

Other than as set forth in the foregoing paragraph, there have been no changes in our internal control over financial reporting that occurred during the quarter ended March 31, 2023 that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

#### PART II – OTHER INFORMATION

#### Item 1. Legal Proceedings.

For information regarding legal proceedings, see Note 11. "Commitments and Contingencies" in our notes to the condensed consolidated financial statements included in "Item 1. Condensed Consolidated Financial Statements (Unaudited)."

."

#### Item 1A. Risk Factors

There have been no material changes to the risk factors discussed in Item 1A. Risk Factors in our Annual Report on Form 10-K for the year ended December 31, 2022.

#### Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

None.

Item 3. Defaults Upon Senior Securities.

None.

Item 4. Mine Safety Disclosures.

Not applicable.

Item 5. Other Information.

None.

Item 6. Exhibits.

#### Exhibit

No.	Description
10.1†*	Executive Employment Agreement dated May 3, 2023, between the Company and Valerie Lightfoot.
31.1*	Certification of Principal Executive Officer pursuant to Exchange Act, Rules 13a – 14(a) and 15d – 14(a), as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
31.2*	Certification of Principal Financial Officer pursuant to Exchange Act, Rules 13a – 14(a) and 15d – 14(a), as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
32**	Certifications of Principal Executive Officer and Principal Financial Officer Pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002
101.INS*	Inline XBRL Instance Document
101.SCH*	Inline XBRL Taxonomy Extension Schema Document
101.CAL*	Inline XBRL Taxonomy Extension Calculation Linkbase Document
101.DEF*	Inline XBRL Taxonomy Extension Definition Linkbase Document
101.LAB*	Inline XBRL Taxonomy Extension Label Linkbase Document

#### Table of Contents

101.PRE*	Inline XBRL Taxonomy Extension Presentation Linkbase Document			
104	Cover Page Interactive Data File (embedded within the Inline XBRL documents)			
* ** †	Filed herewith. Furnished herein. Management contract or compensatory plan or arrangement.			

#### **SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

	XWELL,	XWELL, Inc.		
Date: <u>May 15, 2023</u>	By:	/s/ Scott R Milford  Scott R. Milford Chief Executive Officer		
		(Principal Executive Officer)		
Date: May 15, 2023	Ву:	/s/ Omar A Haynes		
	(P	Omar A. Haynes Interim Chief Financial Officer rincipal Financial and Accounting Officer)		

Certain personally identifiable information contained in this document, marked by brackets as [\*\*\*], has been omitted from this exhibit pursuant to Item 601(a)(6) under Regulation S-K.



254 West 31st Street, 11th FL New York, NY 10001

> p. 212.750.9595 f. 212.750.8607 xwell.com

May 1, 2023

Valerie Lightfoot [\*\*\*]

Dear Valerie

On behalf of the entire leadership team, we are very pleased to present you with our offer for the position of Chief Financial Officer, XWELL, Inc. (the "Company"). Please review the terms of our offer below:

**Position:** Chief Financial Officer ("CFO")

**Reporting to:** Chief Executive Officer

Start date: Ideally, we would like you to start your new role as quickly as practical and will work with

you to ensure an effective transition. Once you have had an opportunity to review the offer,

please get back to me with your available start date.

**Base Salary:** \$300,000 per year payable bi-weekly at \$ 11,538.46 (less applicable taxes and deductions for

employee paid benefits) ("Base Salary").

**Benefits:** As a full-time employee, you will be eligible to participate in the Company's health, welfare,

and retirement plans. Participation in these plans is voluntary and your effective date for

health benefits enrollment will be the first of the month following hire date.

Time Off: Technology has created a variety of tools to allow our teams to provide support in ways that

empower corporate individuals to exceed performance expectations while effectively balancing their work and life. To that end, we happily provide unlimited time off to our

support center teams.

**Total Pay Review:** As a member of the executive leadership team, your total pay (base salary, bonus, and

equity) will be reviewed annually (usually during the 4<sup>th</sup> quarter of the fiscal year) by the Compensation Committee of the Board of Directors. This review will determine any increase or modification to the structure of your total compensation based on your performance and executive compensation survey data gathered periodically by the Compensation Committee. The next formal review of your total pay will be Q4 2023 (with an effective date in Q1 2024).

#### **Initial Equity Award:**

Subject to Board or Compensation Committee approval, you will receive the following initial equity awards after the first ninety (90) days of your employment:

- 125,000 Non-Qualified Stock Options to purchase shares of the Company's common stock (the "Option") at an exercise price per share equal to the closing price of the Common Stock on The Nasdaq Capital Market on the date granted by the Compensation Committee ("Grant Date"). Such Options shall vest in four quarterly installments of 25.0%, such that the 25.0% of such Options will vest on the first, second, third and fourth quarters after the Grant Date, subject to Ms. Lightfoot's continuous service with the Company through such dates, and with the Options having a term ending on the date that is ten years after the Grant Date.
- 125,000 Restricted Stock Units ("RSUs") to vest in four quarterly installments of 25.0%, such that the 25.0% of such RSUs will vest on the first, second, third and fourth quarters after the Grant Date, subject to Ms. Lightfoot's continuous service with the Company through such dates.

These initial equity grants will be made as of your start date so long as such start date is within the Company's open trading window and the Company is not otherwise restricted from granting the shares. In the event the Company is unable to make the initial equity grants as of your start date, these initial equity grants will be made as of the first day the Company is able to make such grants. All equity grants contemplated herein will be made in accordance with the Company's 2020 Equity Incentive Plan, and subject to standard vesting and other conditions for similar equity awards thereunder. All vesting events are contingent upon your continued employment with the Company through such dates. The terms will be outlined in greater detail in your definitive binding grant agreements and will be distributed, subject to the conditions set forth herein, within the first 45 days of your employment following the creation of your equity account.

#### **Short-term Incentive:**

As a member of the senior leadership team, you will participate in or annual short-term incentive plan with a target incentive payout of 50% of your annual base, subject your continuous service as an employee with the Company through the date of such award. The structure of the incentive plan is based on achievement of strategic goals and value creation goals. Details of the plan will be shared with you. For the avoidance of doubt, the short-term target incentive payout will not be prorated for 2023 based on hire date.

#### Long-term Incentive:

As a key member of our team, you are eligible to participate in our Long-term Incentive Plan providing you an opportunity to benefit from the future success of the company through stock acquisition.

Generally, the Company's LTIP provides executives with stock option awards as appropriate. Options would be issued to purchase shares of common stock at current market price with a 4-year vesting period and a 10-year term. In your position, you are eligible for up to 1.75 times your base wage rate in stock options (pro-rated for 2023 based on hire date), subject to (i) Board or Compensation Committee approval and (ii) your continuous service as an employee with the Company through the date of such approvals and all applicable vesting dates of such awards. Executive equity is reviewed annually during the Annual Compensation review as well as periodically when used as recognition for delivering key performance goals for the Company.

Severance 6 months, subject to the terms set forth in Exhibit A attached hereto. References: This offer of employment is contingent on the successful results of a reference check and background check (to be administered upon conditional acceptance of this offer). Your conditional acceptance of this offer represents your agreement to complete a background check including credit, verification of employment, federal, state, and local law enforcement background review. Remote Work: We are committed to supporting a geographically dispersed workforce and will maintain that arrangement indefinitely or until such time as we agree (as an executive team) that such an arrangement no longer supports our long-term objectives. To help support your remote working arrangement, you will be issued electronic equipment including laptop and other peripheral devices to ensure you are able to maintain a successful remote work structure. Additionally, you will be expected from time to time to travel "in market" for team meetings where face-to-face connection is essential to advancing the business' agenda and continued cultural evolution in the organization. **Onboarding:** As a new team member, we will prepare a comprehensive immersion plan to effectively onboard and enculturate you to our Company. This immersion plan will include time spent in our XpresCheck, Treat, and XpresSpa locations, interaction with our field-based teams and one-on-one with your new team as well as key members of the Company. Once we agree on an appropriate start date, I will be back in touch with you to schedule your first weeks of immersion. **General Information:** XWELL, Inc. is an "at will" employer which means your employment is voluntary and either you or the Company may choose to terminate your employment at any time. Once you begin working for the Company, you agree to abide by the Company's policies and procedures and are subject to the Company's performance expectations. We are very excited to have you join our team and we look forward to the many contributions you will make to our success. We are looking forward to seeing you soon. Please sign and return this letter by email to smilford@xwell.com within five (5) days of the date on this letter. Sincerely, Scott Milford Chief Executive Officer Acceptance: Valerie Lightfoot (signature) Date

#### Exhibit A Severance

The Company hereby agrees to employ CFO and CFO hereby accepts employment with the Company (such period is the "Employment Period") under the condition below.

#### 1. <u>Termination of Employment</u>.

#### (a) By the Company for Cause.

At any time during the Employment Period, the Company may terminate CFO's employment hereunder for Cause. Upon termination of CFO for Cause, the Company shall have no further obligations or liability to CFO or his heirs, administrators or executors with respect to compensation and benefits thereafter, except for the obligation to pay CFO any accrued obligations. "Cause" shall mean: (a) the willful and continued failure of CFO to perform his duties and responsibilities for the Company (other than any such failure resulting from CFO's death or disability) or lawful directives of the Board related to CFO's duties, after a written demand by the Board for performance is delivered to CFO by the Company, which identifies with reasonable specificity the manner in which the Board believes that CFO has not performed his duties and responsibilities, which willful and continued failure is not cured by CFO within thirty (30) days of his receipt of such written demand; (b) the conviction of, or plea of guilty or nolo contendere to a felony; (c) faithless conduct or the breach of fiduciary duty; (d) gross negligence or willful misconduct in the performance of CFO's material duties; (e) an intentional or grossly negligent breach of the Non-Disclosure and Non-Solicitation Agreement signed prior to employment, which results or could reasonably be expected to result in material harm to the Company or (f) a material violation of Company's policies, which policies and procedures have previously been disclosed to CFO in writing; or (g) a good faith finding by the Board that CFO has engaged in (A) (1) fraud, (2) dishonesty or faithless conduct, or (3) gross negligence, in each case related to the Company, or (B) criminal misconduct which (1) constitutes a felony or a crime of moral turpitude or (2) results or could reasonably be expected to result in harm to the Company. It is expressly acknowledged and agreed that the decision as to whether "Cause" exists for termination of CFO by the Company is delegated to the Board for determination. However, the termination of CFO's employment shall not be deemed to be for "Cause" unless and until (A) there shall have been delivered to CFO a written notice specifying with reasonable detail the basis for the proposed termination for "Cause," and (B) if has so requested by CFO in writing within seven (7) days of such notice, CFO shall have been provided a reasonable opportunity to address a physical or telephonic meeting of the Board with a quorum of at least two thirds (2/3) of the Board's members, and a majority of the Board at such meeting shall have determined that the matter forming the basis for "Cause" is not curable or, if curable, was not cured within the applicable cure period.

#### (b) <u>By CFO for Good Reason</u>.

- At any time during the Employment Period, CFO may terminate his or her (i) employment with the Company for Good Reason. "Good Reason" shall mean the occurrence of any of the following events: (a) without CFO's prior written consent, a material diminution of the duties, authorities or responsibilities of CFO (including as a member of the Board); (b) a material reduction in CFO's Base Salary; or (c) the failure by the Company to pay all or any material portion of the Base Salary, any material bonus payable, or any material benefits payable to CFO. CFO shall not be entitled his or her employment for Good Reason unless and until he shall have delivered written notice to the Company of his intention to terminate this Agreement and his employment with the Company for Good Reason, which notice must be provided within sixty (60) days following the initial occurrence (or following CFO's actual knowledge) of the grounds purporting to constitute Good Reason, and which specifies in reasonable detail the circumstances claimed to provide the basis for such termination for Good Reason, and the Company shall not have cured the circumstances constituting Good Reason within thirty (30) days of its receipt from CFO of such written notice. The Company shall retain the discretion to terminate the Employment Period at any time during the Good Reason notice period provided for in this Section 8(e)(ii). In the event that CFO terminates his employment with the Company for Good Reason, the Company shall pay or provide to CFO (or, following his death, to CFO's heirs, administrators or executors):
- (A) The accrued obligations through the date the Employment Period is terminated; and
- (B) An amount of Base Salary (at the rate of Base Salary in effect immediately prior to CFO's termination hereunder) equal to 50% of CFO's Base Salary (the "Separation Payment") as of the date CFO ends his or her employment with the Company for Good Reason. The Company shall pay to CFO the Separation Payment in substantially equal installments pursuant to the Company's regular payroll practices over a period of six (6) months, commencing on the Company's next regular payroll date following the date the Release (referenced below) becomes irrevocable and enforceable. The Company shall deduct, from all payments made hereunder, all applicable taxes, including income tax, FICA and FUTA, and other appropriate deductions.
- (c) <u>By CFO without Good Reason</u>. At any time during the Employment Period, CFO shall be entitled to terminate this Agreement and CFO's employment with the Company without Good Reason by providing prior written notice to the Company of at least sixty (60) calendar days. Upon termination by CFO of this Agreement and CFO's employment with the Company without Good Reason, the Company shall have no further obligations or liability to CFO or his heirs, administrators or executors with respect to compensation and benefits thereafter, except for the obligation to pay CFO the accrued obligations. The Company shall deduct, from all payments made hereunder, all applicable taxes, including income tax, FICA and FUTA, and other appropriate deductions.

- (d) <u>By the Company without Cause</u>. At any time during the Employment Period, the Company shall be entitled to terminate CFO's employment with the Company without Cause upon written notice to CFO which shall set forth a date of termination. Upon termination by the Company of CFO's employment with the Company without Cause, the Company shall pay or provide to CFO (or, following his death, to CFO's heirs, administrators or executors) the Separation Payment. The Company shall deduct, from all payments made hereunder, all applicable taxes, including income tax, FICA and FUTA, and other appropriate deductions.
- (e) <u>Release of Claims</u>. It is agreed that an express condition of the payment or provision by the Company of any Separation Payment shall be subject to the Company's concurrent receipt of a general release of all claims, which release must be effective, unrevoked and irrevocable prior to the ninetieth (90th) day following the termination of CFO's employment (the "<u>Release</u>").

### CERTIFICATION OF PRINCIPAL EXECUTIVE OFFICER PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002

- I, Scott R Milford, certify that:
- 1. I have reviewed this Quarterly Report on Form 10-Q of XWELL, Inc.;
- 2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- 3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
- 4. I am responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
- a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under my supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to me by others within those entities, particularly during the period in which this report is being prepared;
- b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under my supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
- c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report my conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
- d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's first fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
- 5. I have disclosed, based on my most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
- a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
- b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Dated: May 15, 2023

/s/ SCOTT R MILFORD

Chief Executive Officer
(Principal Executive Officer)

### CERTIFICATION OF PRINCIPAL FINANCIAL OFFICER PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002

- I, Omar A. Haynes, certify that:
- 1. I have reviewed this Quarterly Report on Form 10-Q of XWELL, Inc.;
- 2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- 3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
- 4. I am responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
- a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under my supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to me by others within those entities, particularly during the period in which this report is being prepared;
- b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under my supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
- c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report my conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
- d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's first fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
- 5. I have disclosed, based on my most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
- a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
- b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Dated: May 15, 2023

/s/ OMAR A. HAYNES

Interim Chief Financial Officer
(Principal Financial and Accounting

Officer)

### CERTIFICATIONS OF PRINCIPAL EXECUTIVE OFFICER AND PRINCIPAL FINANCIAL OFFICER PURSUANT TO SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

Pursuant to section 906 of the Sarbanes-Oxley Act of 2002 (subsections (a) and (b) of section 1350, chapter 63 of title 18, United States Code), the undersigned officer of XWELL, Inc., a Delaware corporation (the "Company"), does hereby certify, to such officer's knowledge, that:

The Quarterly Report for the quarter ended March 31, 2023 (the "Form 10-Q") of the Company fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934, and the information contained in the Form 10-Q fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: May 15, 2023

/s/ SCOTT R. MILFORD

Scott R. Milford Chief Executive Officer (Principal Executive Officer)

/s/ OMAR A. HAYNES

Omar A. Haynes Interim Chief Financial Officer (Principal Financial and Accounting Officer)